



To our valued current and future customers,

I want to start by saying the health and safety of our community, and our team here at Valley Center Wireless, is our number one priority. Last night, Valley Center Wireless Management met to discuss steps we will be taking to maintain a safe and healthy working environment for our staff, and our customers. We are dealing with unprecedented circumstances, and with that Valley Center Wireless is implementing steps to limit the potential exposure and subsequent spread of Covid-19, commonly known as Novel Coronavirus.

Effective Friday March 20, 2020, Valley Center Wireless will be temporarily suspending all onsite work that requires entering the customer premise. This includes new installations. Our technical staff will continue to be made available to support customers via phone. We would also like to ask that customers who are dropping their payments off use our drop box and call ahead for any computer issues you might have. We will be closing entrance to our office.

While we understand the impact this may have on our customers, we must first and foremost protect the most vulnerable individuals in our community by doing what we can to prevent the spread of the virus. We know our valued customers understand the severity of the situation and appreciate your continued support. If you have any questions at all, please feel free to contact us.

Sincerely,

Vince Sedio

Valley Center Wireless

760-749-0828 [www.vcweb.org](http://www.vcweb.org)